



shaping the dialogue

Shaping the dialogue 2023





about the program

"The past few years have been marked by accelerated deglobalization. From Brexit to the blanket sanctions imposed on Russia by the West, this process permeates more and more areas of the life of every society. This is having a negative impact on global and national economies. That is why it is so important to preserve economic relationships wherever possible. If old global supply chains are broken, we must make new ones that are more just and beneficial to their participants.

Partnerships and dialogue are possible even in this changed world. We hope that our Shaping the Dialogue program will contribute to maintaining mutual understanding between regulators, financial institutions and businesses in countries that show an interest in fostering partnerships with each other. Our previous programs showed that Shaping the Dialogue is more than just a cycle of training events. This is a platform to share our experiences and disseminate best practice. I am certain we have a lot to give each other."

Elvira Nabiullina Governor of the Bank of Russia



Bank of Russia

over 40 000 employees

regional branches



5420 microfinance institutions and cooperatives

110

216

entities providing professional services in the financial market

insurance companies

as of December 1, 2022

megaregulator of the financial market

521

professional participants of securities market

25

participants of the national payment system

361 credit institutions

89

infrastructure organizations

334

collective investment market participants

University of the Bank of Russia today



over **3000000** participants in UBR online and face-to-face training events

"Today, as the pace of change in the global economy is accelerating rapidly, consolidation of efforts and various forms of interaction are playing an increasingly important role.

Cooperation within the international project Shaping the Dialogue promotes the professional discussion among qualified regulators on various relevant, rapidly developing areas of the global financial system.

You are most welcome at our program events, and we look forward to having a mutually beneficial dialogue."

Andrey Afonin Director of the University of the Bank of Russia over







cooperation network: 50 countries

over **800** participants from the Bank of Russia



over **70** events held in Russia and abroad

over 3300 foreign participants

program 2023

webinars:

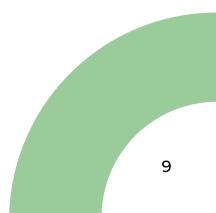
- 1. Consumer Protection (June 22-23, 2023)
- 2. Methods and Technologies for Data Management at the Bank of Russia (August 23-24, 2023)
- 3. Machine Learning at the Service of Central Banks (September 28-29, 2023)
- and Practical Aspects (October 25-26, 2023)

conference:

ESG: New View on Social Issues (to be confirmed)



4. Supervision and Oversight in the National Payment System: Main Approaches



participants' feedback

"ABUNDANCE OF INFORMATION AND VALUABLE INSIGHTS"	«All topics were very useful and interesting. In my opinion, nothing should be removed from the agenda»	«Thanks a lot for the opportunity!»
"WE ABSOLUTELY MUST CONTINUE SHARING EXPERIENCES!"	«No suggestion, all was just perfect!»	«Keep up the Good work!»
«A lot to think about!»	"THE DELIVERY WAS CLEAR AND ENGAGING. THE DURATION WAS REASONABLY TIMED."	"GOOD COVERAGE OF THE TOPICS IN THE TRAINING."

«Thank you very much for the presentations»

"SINCEREST THANK YOU FOR HOLDING SUCH A WELL-PLANNED TRAINING."

«It was a very useful and efficient presentation of the information»

«Everything was perfectly organized»

consumer protection

June 22-23, 2023 (2 days) Date:

Application deadline: June 9, 2023

> online with simultaneous interpretation into English

agenda:

- Preventive conduct supervision in the field of insurance services.
- Activities of the Bank of Russia to ensure financial services' accessibility groups.
- Financing SMEs: from lending to going public, support measures.
- populated and hard-to-reach areas.

Format:

for people with disabilities, senior citizens and other low mobility population

Forward-looking formats for providing financial services in remote, sparsely

Regulation of relationships between financial institutions and their clients.

methods and technologies for data management at the Bank of Russia

August 23-24, 2023 (2 days) Date:

Application deadline: August 1, 2023

Format:

online with simultaneous interpretation into English

agenda:

- Machine Learning at the Bank of Russia.
- MLOps pipeline what is it and what's it for?
- Al maturity index of an organization.
- Al application culture at the Bank of Russia.
- Data-as-Service. Applications and success stories.

machine learning at the service of Central Banks

Date:

September 28-29, 2023 (2 days)

Application deadline: September 1, 2023

Format:

online with simultaneous interpretation into English

agenda:

- Machine learning: goals, objectives, basic concepts.
- Classic machine learning algorithms.
- Neural networks and deep learning.
- Machine learning for forecasting macroeconomic indicators.
- Use cases of text mining.

Forecasting microeconomic indicators for separate companies and banks.

supervision and oversight in the National Payment System: main approaches and practical aspects

Date:

October 25-26, 2023 (2 days)

Application deadline: October 1, 2023

Format:

online with simultaneous interpretation into English

agenda:

- Expansion of the payment services market entities. Key changes in the National Payment System (NPS) legislation.
- Overview of the Russian Federation NPS. Methodology and practice of central (national) banks activity in the field of the NPS supervision and oversight. International cooperation on NPS oversight.
- Information protection in the NPS
- in ensuring BR PS functions smoothly.
- including the Digital Ruble.
- Main trends in financial inclusion.

Bank of Russia Payment System (BR PS): areas of development, advantages, and functional capabilities of the Faster Payments System, main issues

Mir payment system: areas of development, new services, and technologies.

Main trends in the digital technology development in the financial market,

conference «ESG: New View on Social lssues»

Date:

Format:

to be confirmed

offline in Moscow

agenda:

- Future trends and priorities in a modern institution.
- Managing conflict of interests in corporate practice.
- The S in the ESG as a key factor of the current social agenda.
- Changes in the social agenda at central banks.
- Leaders influence on the corporate culture considering the specifics of a central banks mission.
- Decision management from the ESG perspective.
- Cultural (country-specific) impact on the ESG agenda.
- Female leadership / career maintaining the balance.
- Practices of promoting the ESG agenda: training and development, D&I practices, succession pool / succession.

Corporate values and ethics in business practice and their impact on goodwill.

bilateral cooperation

"Sharing experience, expertise and best practices in the most relevant areas is the essential element of international cooperation in the field of professional training and development of central banks experts.

Interaction within the "Shaping the Dialogue" platform promotes discussion on a whole range of critical issues in a regulators activity that stir the utmost interest considering the tremendous changes the global financial and economic system is going through."

Vladimir Chistyukhin First Deputy Governor of the Bank of Russia



Central (national) banks have similar goals. Regulators all over the world operate within single international standards. Nevertheless each regulator is unique in its own way and holds one-of-a-kind experience and expertise which presents great interest to others.

If you are interested in the Bank of Russia's experience in any given area of banking, we invite you to partake in bilateral cooperation with the Bank of Russia. We are ready to share information and adopt the best practices of our foreign colleagues through various formats of interaction!

We are certain that a mutual exchange of experience will enrich our institutions professionally and will have the most beneficial impact on their development.

We look forward to receiving your requests for bilateral cooperation via our email: university@cbr.ru

University campus

Our training sites are equipped with modern technological facilities. They are designed to accommodate:

- Different training formats
- Strategic sessions, focus groups
- Industry-level conferences
- Assessment events





Tula site

- 3 conference halls
- \cdot Classrooms

Moscow site

- Transforming classroom
- 2 computer classrooms

Odintsovo site

- 40 equipped areas
- 4 transforming classrooms
- Conference hall (up to 130 participants)
- 4 computer classrooms

program team



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